

## QUESTIONS & ANSWERS REGARDING SYNOD SCHOOL

### **Am I registered? I got a message that my registration is not complete. What do I do?**

Worry not, you are registered. RegFox (registration software) keeps track of all payments but does not send a final confirmation message until registrations are fully paid.

### **I mailed in my registration with a check and still got the message that my registration is not complete!**

If you mailed your registration: 1<sup>st</sup> we enter your information into RegFox which automatically sends you an email. 2<sup>nd</sup> we go back into RegFox to enter your payment. Once the payment is entered you will receive an email letting you know your registration is complete.

### **I paid the deposit online. Can I mail a check/s for the remaining amount?**

Yes. We keep track of your payments, and you receive the final confirmation email when your registration is fully paid.

### **How do I set up a registration account?**

Go to the website: [www.lakesandprairies.org](http://www.lakesandprairies.org) , Synod School is under Engaging Leaders found in the dark blue band at the top of the page. On the Synod School page click on the Creating a Registration Account button.

### **What should I bring?**

See packing list that is attached.

### **What can I expect on the first day?**

When you register you will receive a packet that includes your room and keys, your class assignments and room locations, and a Program Book that describes each day's schedule and opportunities. After dinner, the community gathers for worship and a time of welcome and orientation to the week.

Parents and accompanying adults are strongly encouraged to stop by their children or youth's designated classroom between 6:00-6:45 p.m. on Sunday for an Open House to meet teachers and learn more about the program, plans, procedures, and expectations for the week.

### **What kind of free time do we have?**

There is a built in 2.5 hour break between the morning classes and afternoon classes that allows for lunch, naps, shopping, partaking in ArtShare or a mission project, reading, resting and more. After worship the evenings have optional events but can be free if you choose.

### **Are there opportunities for recreation?**

Tennis and volleyball courts are available and golf courses are nearby, but you must bring your own equipment. There is a walking trail along the lake south of campus, but there is no beach for swimming nearby. Please don't bring skateboards, roller skates, in-line skates and any other recreational equipment that would compete with pedestrians or wheelchairs for sidewalk space. Golfing is available through Synod School on Wednesday.

### **What if people need to contact me during the week?**

There are phones in the lounges of all the dorms, but not in your dorm room. We encourage you to bring your cell phone if you need to have a phone in your room. When you cannot be reached at your dorm, the following numbers will be helpful:

**SYNOD SCHOOL OFFICE: 712-749-1571**

(Staffed from approximately 8:00 a.m. – 9:30 p.m. daily.)

**BVU INFORMATION DESK: 712-749-2400** (staffed 8:00 a.m. – 11:00 p.m.)

**BVU CAMPUS SECURITY: 712-749-2500** (answered 24 hours a day)

### **Is smoking permitted on campus?**

Consistent with Iowa law, the whole campus (including dorms, classroom buildings, lawns, etc.) are non-smoking areas. If you must smoke, you'll need to do it "in the street;" please dispose of cigarette butts appropriately.

### **How much money do I need to bring?**

Meals are included in the registration fees for those staying on-campus. Commuters may purchase meals they wish to eat. Coffee and ice water will be available for everyone in the Social Science and Arts Hall during breaks. Vending machines are available to purchase soft drinks and snacks. Credit cards are accepted by Synod School and the campus bookstore. For other purchases bring either cash or checks. We will receive an offering for scholarships on Wednesday and we hope you will give generously to help others attend next year.

### **Will I be able to do laundry during the School?**

There are laundromats on campus which are free, but you must bring your own detergent.

### **What about accessing my email?**

Computers are available in the campus library in Siebens Forum. Wireless internet access is also available throughout campus. *Not all cell services have good coverage in the Forum.*

### **Can I bring DVDs for me or my kids to watch during free time?**

You may but be aware that there is no public equipment for viewing them. If you do bring a DVD to share, it must be previewed by the committee or staff before it is used on campus. (This is policy.)

### **Suggested packing list**

#### **Clothes**

- Casual clothes
- Sweater, sweatshirt, or jacket for air-conditioned rooms
- Robe or something appropriate to get to the bathroom if you will be in the dorms.

#### **Linens**

- Sheets (extra-long twin)
- Blankets, some like to bring a sleeping bag
- Pillows
- Towels and wash cloth

#### **Other:**

- Soap
- Bible
- Notebook & writing implement
- Athletic equipment (but no skateboards, skates, etc.) as desired
- Extension cord
- Laundry detergent if you think you'll need it.
- Hangers
- Alarm clock
- Reading light
- Snacks if you need them between meals
- Items required for your classes (if needed...)
- Charger for phone
- Personal effects (hair dryer, shampoo, etc.)

### **If you need to mail yourself a package:**

Buena Vista University

Attn: Event Services/Synod School, your name

610 W 4<sup>th</sup> St., Storm Lake, IA 50588